

## **CHER-AE HEIGHTS CASINO IS OPEN!**

Cher-Ae Heights Casino is open for business and will continue to keep our guests, employees and community's health and safety in mind in all that we do.

We are keeping up to date with the changing impacts of the Coronavirus (COVID-19) by continuing to follow the Center for Disease Control (CDC) and the World Health Organization (WHO) as well as local and state guidelines and recommendations to ensure that Cher-Ae Heights Casino remains a safe place for fun and entertainment.

We are continuing to be proactive to address the safety of our guests during this health crisis.

We have added some additional measures into our daily housekeeping such as:

- Cher-Ae Heights has always provided cleansing wipes to all of our players. We are increasing the distribution of the wipes on the casino floor.
- Cher-Ae Heights has multiple hand sanitizing stations throughout the casino. We are adding additional hand sanitizer stations.
- Cher-Ae Heights has guidelines for thorough housekeeping practices throughout the casino. We are increasing the frequency of sanitizing and cleaning the casino, ensuring commonly touched surfaces like slot machines, table games, counter space and chairs are included.
- Cher-Ae Heights maintains a schedule for the cleaning of our transportation shuttles. Transportation will be sanitizing our shuttles after each route to ensure our guests safety.

Cher-Ae Heights encourages both guests and employees to be proactive about their health and the safety of those around them by following these simple guidelines recommended by the California Department of Public Health (CDPH):

- If you are sick, please stay home and plan your visit for a time when you are well and can fully enjoy yourself.
- Cover your cough or sneeze with a tissue and discard safely.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Wash hands often with soap and water for a minimum of 20 seconds.
- Use an alcohol-based hand sanitizer regularly when soap and water are not available.

We will continue to put your health and wellness first.

Sincerely,



Ryan Sundberg  
General Manager  
Cher-Ae Heights Casino